



COVENANT CASE MANAGEMENT SERVICES

"LIVING THE PROMISE"

HELLO AUGUST

MESSAGE FROM THE OWNER.

WRITTEN BY PAUL PETERS

As we wind down Summer and head into the next school year I hope everyone took the time to rest and get away with friends and family. Once again we want to thank each of you for allowing us to serve you and your children. We are always here to serve you and only seek to meet and exceed your needs. If you haven't been informed we have a wonderful "Care Caller" Connie who will be reaching out to each of you to ensure you are well taken care of and honored. Its our way of going that extra mile to serve you. If you have any suggestions on how we can best serve you please let us know. I want to update you on the latest with Covenant, we are excited about. We recently licensed 2 of our day programs. One being in Mathews that will serve children and adults, and one in Albemarle for adults. We are going to heavily emphasize on prevocational and vocational training. Our Day program in Albemarle located at 2000 West Main street will have a clothing closet/food pantry where individuals will learn various skills for them to be successful in volunteer sites and work sites. We will also be partnering with local business owners that will be onsite to train our folks in jobs such as nail technician, hair styling, esthetician, and other type skills they can learn in order to start their own business or work in a salon. This venture will be called the "Evolution Spa". We also are looking to further expand into the Vaya catchment area that covers the areas of Boone and Asheville. Our wonderful Maggie Farrington is heading up that growth and expansion. Our Specialized Consultative Specialist program has really exploded and we have added many more therapists: Occupational Therapist, Speech Therapists, Physical Therapists, Psychologists, Dieticians, and Recreational Therapists. If we can serve you in any of these areas please reach out to us to schedule an intake. We are also looking to expand into the remainder of the state into Trillium (The coastal area), Sandhills, Eastpointe, and Alliance. This growth will allow us to serve everyone all over the state. Our plan is to have satellite offices in each MCO so we can be on sight to serve the needs of our local community. I am also excited about our residential department by the growth of our Alternate Family living program (This is where an individual would reside in another's home and be cared for) , and our Support living program where they would reside in their home and a caregiver would take care of them. If you have a need for residential services please let us know. Finally I am so excited about our Supported employment program. We are continuing to provide employment opportunities with individuals with disabilities through self employment as well as integrated work sites. We will soon be opening our second Special blends and an adult day program, and a Developmental Day program serving kids in Loray Mills. Once again Thank you for the opportunity to serve you all.



Clinical Corner

Assistive Technology Equipment and Supplies is actually a financial resource to fund a member's needs. It requires a step-by-step process to be followed to secure approved funding for technology, equipment, or supplies to address a member's need.

Although Covenant is not a vendor that offers Assistive Technology Equipment and Supplies, CCMS does offer the Specialized Consultative Service (SCS) that is needed to prepare (1) an ASSESSMENT for the ATES request. SCS will be explained more thoroughly in next month's newsletter. (2) A CERTIFICATE OF MEDICAL NECESSITY/PRESCRIPTION must also be completed and signed by the physician, physician assistant, or nurse practitioner to request this service. (3) At least 2 (two) qualified vendors must provide separate invoices with the cost of materials and labor separated for processing approval.

Assistive Technology, Equipment, and Supplies (ATES):

ATES is an Add-On Service and does not affect the budget. ATES covers purchases, leasing, shipping costs, and as necessary, repair of equipment required to enable you to increase, maintain or improve your ability to perform daily life tasks. Examples of covered items are certain daily living aids, items to help you control your environment, positioning systems and alert systems. You can spend up to \$50,000 on ATES and/or Home Modifications combined over the duration of the waiver. The \$50,000 limit does not include nutritional supplements and monthly alert monitoring system charges. (Program Assignment: SPECIALIZED CONSULTATION SERVICES PROGRAM)



Clinical Corner

CONTINUED

Assistive Technology, Equipment, and Supplies covers the following list of categories:

1. Aids for Daily Living or Aids to increase Independent Living
2. Aids for Gross Motor Development or Fine Motor Skill Development
3. Environmental Controls and Modifications
4. Positioning Systems or Devices to aid with Positioning
5. Alert and Monitoring Systems
6. Sensory Aids
7. Communication Aids not covered by regular Medicaid State Plan
8. Mobility Aids not covered by DME (Durable Medical Equipment)
9. Nutritional supplements covered under the NC DME fee schedule for adults
10. Medical Supplies not covered by regular State Plan formulary

Some Exclusions are listed below:

1. Items that are not of direct or remedial benefit to the person are excluded from this service
2. Recreational items that would normally be purchased by a family
3. Computer desks and other furniture items.
4. Service and maintenance contracts and extended warranties; and equipment or supplies purchased for exclusive use at the school/home school.
5. Computer hardware solely to improve socialization or educational skills, to provide recreation or diversion activities, or to be used by any person other than the beneficiary.
6. Hot tubs, Jacuzzis, and pools.
7. Items utilized as restraints.

**Submitted by Jeff Phillips, MBA, QP
Clinical Director with CCMS**

FREE TO THE PUBLIC

CHANGING LIVES AFTER 5



Hosted by Nehemiah Project: Covenant of Love

*Special Guest Presentation:
Demoris Hickman- Motivational
Speaker and Author*

AUGUST 24, 2021 FROM 6-7PM

4 RIVERS: LOCATED AT 124 W MAIN ST, ALBEMARLE



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Emma Moore with Thrivent**



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Welcome To the Team...



RENEE

Ray

My passion and love, for the past 21 years , has been Occupational Therapy, with a previous career as a Recreational Therapist. I graduated with my Bachelors of Science from Mars Hill University, and my Masters from Eastern Kentucky University. I focus on providing “improved quality of life”, whatever that may be, for each individual client. I am certified in sensory diets, dementia, kinesiotaping, and ergonomic modification.

I live in Johnson City, TN, but home is Granite Falls, NC. I became inspired to be a therapist growing up playing underneath my Grandma’s wheelchair, and watching her adapt everything, for her independence against MS. I am a football, basketball, baseball, cheer Mom to 2 rambunctious teenagers, Meranda and Garrett. We foster and volunteer with Pete’s Sake Rescue, and have currently 10 fur babies to love. I enjoy camping, thrift stores, crafting, horseback riding, hiking, and traveling.

Welcome To the Team...



ABIGAIL

Bentzel

Abigail Bentzel is a Board Certified Behavior Analyst. She has been certified since 2018 and has worked with a variety of age groups. She received her Bachelor's Degree in 2013 with a double major in Psychology and Social and Criminal Justice. She received her Master's degree in 2017 with a major in Psychology and a focus on Applied Behavior Analysis or (ABA). Her primary focus of practice has been ABA but she is eager to expand her practice to include a person first, team focused approach. She has worked in a variety of settings including clinic based, home based and school-based settings providing ABA services. Her goals are to support families and caregivers to provide the best outcome for her clients by ensuring autonomy for each individual she supports. Her hobbies include exploring nature, photography and video games. She has a passion for being a parent and watching her young son grow, develop and learn.

Welcome To the Team...



MELISSA

Abshire

I am a single mother of two girls, one son, three grandkids and two grand pups. I have worked in this field for the last ten years. I have learned this field from the ground up to where I am now. I am eager to learn new aspects of my job in order to help the people we serve. I really enjoy helping others and helping them to accomplish their goals. I work hard to meet the needs of my families and to leave an impression where I can. In my free time I like to spend time with my family and friends cooking out, swimming, painting, dancing, bowling and helping family and friends where I can. I also like to travel and to find new interesting things to do.

Welcome To the Team..



EVEIE
Coley

My name is Eveie Coley and I am fairly new to CCMS. I run ads/jobs for the Cardinal area. I am married, have a "angel baby" who helped me obtain lots of experience with special needs and individuals with intellectual disabilities. We also have 8 fur babies and foster for Paws of Piedmont . My hobbies include classic car cruise ins & car shows. We love getting our Classic cars out and getting involved in the community especially benefit shows.

SUPPORTED EMPLOYMENT
MICRO ENTERPRISE



Photo: June's
first day of work!



Josh dropping off recycle bins to local Stanly County businesses. (Tiffany's at the Boardroom, Farm Bureau Insurance, and Twin Harbor Cafe!

**BELIEVING IN YOURSELF
IS THE FIRST SECRET TO
-SUCCESS-**



*AT- RISK YOUTH OUTREACH EVENT
SPONSORED BY*

NEHEMIAH PROJECT

COVENANT OF LOVE





COVENANT QUARTERLY STAFF MEETING

**RACHEL LOWDER
NOMINATED FOR
EMPLOYEE OF THE
QUARTER.**

MAGGIE FARRINGTON
NOMINATED FOR THE
SERVANT LEADERSHIP
AWARD

AFL PROVIDERS

CURRENTLY LOOKING FOR POTENTIAL
AFL FAMILIES



AFL

ALTERNATIVE FAMILY LIVING

AFL (Alternative Family Living) Service:
A residential service provided in the primary residence of an AFL Provider (couple or single person) who receives reimbursement for the cost of care.

Become an AFL

As humans we need to feel loved, safe and valued. If you have room in your heart and home to provide these needs and you are interested in knowing more about being an AFL contact us to speak with our intake specialist.



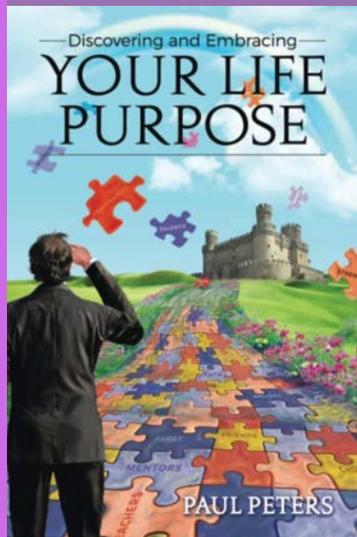
IS THIS YOU?



AVAILABLE NOW

Paul Peters

AUTHOR. BUSINESS OWNER. MENTOR. MOTIVATOR



*Speaking Topic: How to discover
your purpose.*



Paul graduated from University of Illinois, and attended Southern Evangelical Seminary. Paul served in the Army Reserves and National Guard. Paul is the owner of Covenant Case Management Services and Nehemiah Project of love. Paul serves individuals with disabilities, veterans, senior citizens, those struggling with addiction, and at risk youth/adults. Paul's passions are reading, serving others, traveling, and living each day to the fullest



Paul Peters, Author

Although finding one's purpose is not necessarily easy it is worth the search as once you find your purpose you find fulfillment, joy, love, and a sense of meaning

PAUL PETERS

For Interest in Speaking Engagements Contact Paul Peters (704) 249-7418

AVAILABLE FOR PURCHASE ON AMAZON AND XLIBRIS.COM

WHAT CAN CCMS DO FOR YOU?

TOGETHER WE CAN DO GREAT THINGS!

Covenant commits to a partnership with YOU and the community, to assist with making your dreams come true and advocating in all areas of your life-side by side!

How Covenant plans to accomplish these Goals:

1. RELATIONSHIPS! RELATIONSHIPS! RELATIONSHIPS!
2. By living out the Covenant's philosophy: to help them through the life stage processes, so their life is truly fulfilled.



"Our VISION

To serve, inspire, and unite our community to become a sanctuary by using our gifts to create healing, restoration, and harmony.

Our MISSION

We will covenant to serve our community by dedicating ourselves to educating, advocating, and partnering through faith, love, and hope.

Our PURPOSE

We will faithfully honor one another's gifts by serving each other in a spirit of humility and honor.

How Covenant is equipped to do that:

1. Covenant provide services through NC Medicaid innovations waiver program: Community Navigator, B-3 Community Guide, Community living and Supports, Community Networking, Respite, and Supported Employment, Residential Supports, Community Transition, Crisis services, Individual goods and services, self direction training, Specialized Consultative Services (Occupational Therapy, Physical Therapy, Behavioral support, Speech Therapy and a Registered Nurse).
2. Covenant has qualified professionals based on character and accountability.
3. Have had a high percentage of appeals being overturned where individuals received the needed equipment and services reinstated

How we can serve you:

- Advocate at school IEP meetings, and appeals procedures
- Help prepare and advocate at annual Individual Support plans for Medicaid services, as well as SIS and Psychological evaluations.
- Links to legal services, and community Parent advocates
- Find local funding for utility and housing payments, furniture, or medical supplies, repair bills, or transportation, job assistance, and school placement.
- Assist with filing of Guardianship, power of attorney, and estate planning (wills, trust, insurance)
- Locating a suitable provider for services, finding a Day Program to attend for when your child is out of school
- Obtain needed medical professionals for Medical, Dental, Psychological, or Psychiatric care
- Identify volunteer opportunities, and classes in the community
- Provide needed Occupational therapy for therapeutic needs to address fine motor or sensory needs or assessments for equipment for modifications purposes
- Provide needed recreational Therapy to address Communication, socialization, behavioral, independent living, personal Care needs through play therapy
- Assist with referrals for social security benefits, and obtaining Medicaid
- Getting food stamps, finding resources for food, clothing, and Christmas gifts

CHECK US OUT!



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www.Covenanttoserve.com

www.Nemiahprojectoflove.org



Email: ccms.info@covenantcasemanagementservices.com



Why choose CARF? CARF accreditation is a seal of approval announcing to persons served and their families that you provide services focused on their needs. It is a sign of assurance to third-party payors and governmental regulators that you have met internationally recognized standards, and it is a tool for quality improvement within your organization.

The value of accreditation is more than a certificate hanging on the wall. It is evidence that your organization strives to improve efficiency, fiscal health, and service delivery—creating a foundation for consumer satisfaction. Organizations that have participated in an accreditation survey demonstrate:

1. A higher degree of internal quality.
2. Greater involvement of persons served in their services.
3. Increased cohesion among staff members at all levels within the organization.
4. Enhanced status of the surveyed services within the community.

For more info on CARF please visit WWW.CARF.ORG