

COVENANT CASE MANAGEMENT SERVICES

"LIVING THE PROMISE"

:



MESSAGE FROM THE OWNER.

WRITTEN BY PAUL PETERS

As we move from Spring to Summer and enter a time of celebration of Memorial day on 5/31/21 we want to take a moment and reflect and give thanks for the many men and women who served our great nation to defend our freedom. A freedom we too often take for granted. As one who served 8 years in the armed forces I am ever mindful of how precious peace is. Peace does not come without sacrifice as we all know there are forces and powers that seek to do us harm today and down through history. If it weren't for those that stood up to fight against those forces we would not have what we have today. History is doomed to repeat itself if a generation does not learn from its past mistakes. We learn as we reflect and give thanks. I want to take a moment to reflect with you as I have learned much in these last few months I would like to share with you all. First of all, I want to give thanks to our creator who put within each of us a seed of himself as we are all made in His Image. That seed was His gift to each of us that we are to nurture, care for until it comes to fruition and maturity. That gift is "us". The Bible says he knew us while we were in our Mothers womb and he had a plan and purpose for each of us. Once we discover that plan and purpose we know what we are to do which is to serve others. I recently had the opportunity to fulfill a major dream of mine. Years ago God laid it on my heart to develop a course on helping people discover their purpose. I taught it at my church for a while and then laid it aside for years until recently I was encouraged to pick it back up and put it into a book. I spent a good part of 2019 and 2020 writing it and recently had it published. It's entitled "Discovering and embracing your life purpose" and can be found on Amazon. What I learned from fulfilling that dream was that Our creator God gave us the ability to create and dream as He does, and He has given us gifts to use and bless others. These gifts are given for us and others to serve His purpose and He expects us to find them and use them to bless others so that the gifts can be multiplied. In my search for "My Purpose" I discovered it, and it was to help others find their purpose. When we do then we are truly joyful and at peace because we are doing what we were created for. Secondly, over the last 6 months I have attended more funerals than I have in my entire life. Not sure if it is because I am getting older, but attending these funerals for friends I have lost have taught me alot.

I have never been a real big fan of funerals growing up because it always seemed to be about loss, sadness and grief. In just completing my book I often referenced the importance that we only have one life to live so make it the most. Although death is sad for those we love that have gone on it is also a celebration of their life and the impact they have made on us. My lessons learned are these: each moment is precious and each person can have an impact on us. May we value our time, use it wisely, love and serve others and if we do we have lived a good life. The last thing I want to share with you is why we at Covenant have our purpose statement, mission statement and vision statement and how it is our driving force in serving you all.

Our Purpose statement is:

"We will faithfully honor one another's gifts by serving each other in a spirit of Humility and unity"

Here at Covenant we are about being faithful to you, honoring you as you all honor us by allowing us to serve you. We serve out of humility in order that together we can make a difference.

Our Mission statement is:

"We will covenant to serve our community by committing ourselves to educating, advocating and partnering through faith, love and devotion."

Covenant means to commit to you by serving you, helping to inform you, fight for you, and coming alongside as a caring soul.

Our vision statement is:

"Our vision is to serve, inspire, and unite our community to become a sanctuary by using our gifts to create healing, restoration and harmony."

Covenant purposefully has "to serve" in all three as there is no greater calling. Along with service, we also want to inspire our families to dream, and believe in themselves, as well as for all of to unite for a greater cause in helping one another. Together by using each of our gifts we will create a sanctuary where healing, restoration and harmony can occur.



Clinical Corner

Beginning in May, Clinical Services will begin offering a chance for families and staff to gain more information and insight into various topics related to services and supports. We want this new section of the newsletter to be interesting and informative, but also useful to the individuals and families we serve.

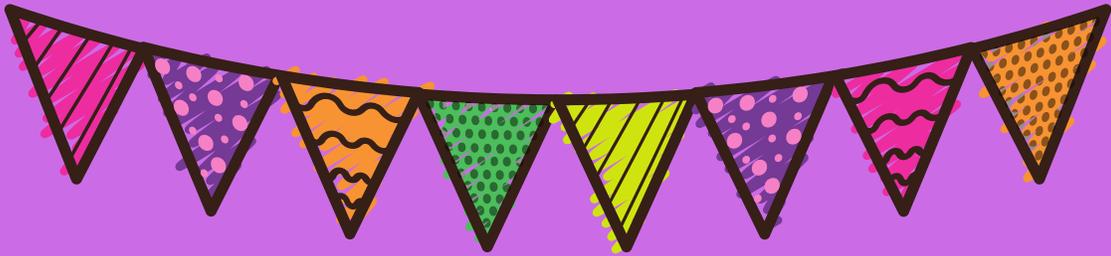
Each month we will feature one of the NC Innovations Waiver Services available for support to participating waiver members. We will provide the definition for the service, the justification required, the set of limits, how the service may benefit you or your family member, and links to additional information about that service. We hope to educate families on available resources to address unmet needs while empowering you to advocate for these services provided through the NC Innovations Waiver. The list of Frequently Asked Questions (FAQs) developed by examining these often unknown/unreported services will be shared on our website for future reference.

The second part of our new clinical article will involve reviewing current topics and/or trends that could have an impact on the services and supports for the individuals/families we serve. Providing access to information, webinars, training, and other relative resources will allow you to develop your knowledge of resources for providing care for you or your family member.

CCMS's mission is "We will Covenant to serve our community by committing ourselves to educating, advocating, and partnering through Faith, Love, and Devotion." Individuals and families continue to struggle each plan year to access the appropriate services and the level of support they need. This knowledge can be a powerful tool to use as you exercise your rights with requesting services.

Submitted by Jeff Phillips, MBA, QP
Clinical Director with CCMS

CONGRATULATIONS!



NIKKI WHITLEY HR DIRECTOR



BRANDI JORDAN EXECUTIVE DIRECTOR

A Special Thank You!

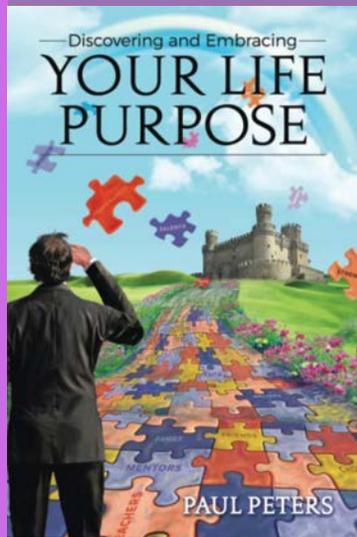


**For your contributions to our
Dream Big Event.**

AVAILABLE NOW

Paul Peters

AUTHOR. BUSINESS OWNER. MENTOR. MOTIVATOR



*Speaking Topic: How to discover
your purpose.*



Paul graduated from University of Illinois, and attended Southern Evangelical Seminary. Paul served in the Army Reserves and National Guard. Paul is the owner of Covenant Case Management Services and Nehemiah Project of love. Paul serves individuals with disabilities, veterans, senior citizens, those struggling with addiction, and at risk youth/adults. Paul's passions are reading, serving others, traveling, and living each day to the fullest



Paul Peters, Author

Although finding one's purpose is not necessarily easy it is worth the search as once you find your purpose you find fulfillment, joy, love, and a sense of meaning

PAUL PETERS

For Interest in Speaking Engagements Contact Paul Peters (704) 249-7418

AVAILABLE FOR PURCHASE ON AMAZON AND XLIBRIS.COM

FREE TO THE PUBLIC

CHANGING LIVES AFTER 5

Hosted by Nehemiah Project



*Special Guest Presentation:
Proverbs 226
Speaker: Cyril Prabhu*

MAY 18, 2021 FROM 6-7PM

4 RIVERS: LOCATED AT 124 W MAIN ST, ALBEMARLE

**TICKETS WILL BE PROVIDED AT THE DOOR FOR A CHANCE TO WIN A T-SHIRT,
KOOZIE AND A MASK FROM 4 RIVERS!**



Refreshments Provided

**GET INFORMATION ABOUT GREAT RESOURCES AND PROGRAMS IN
OUR COUNTY, FROM BUDGETING TO HEALTH, YOU'LL LEARN
SOMETHING NEW IN EVERY CLASS.**

CONFIRM YOUR ATTENDANCE TODAY! CALL (704) 986-2403

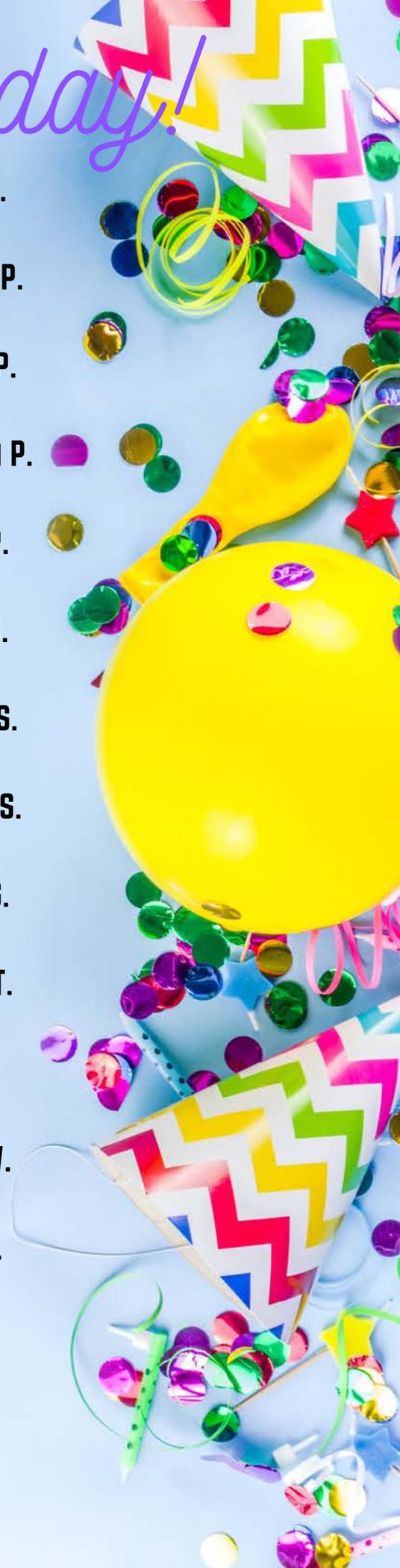
Happy Birthday!



- MONTRESKA A.**
21-MAY
- PANTELIS D.**
20-MAY
- TAMMY E.**
23-MAY
- KEVIN F.**
24-MAY
- RANCEFORD F.**
31-MAY
- ALISSA H.**
6-MAY
- CORIN H.**
13-MAY
- CHRISTOPHER H.**
8-MAY
- HUNTER I.**
4-MAY
- JESSICA J.**
12-MAY
- SHAWN J.**
3-MAY
- SANTORO J.**
8-MAY
- RACHEL L.**
8-MAY



- JARED L.**
22-MAY
- BRANDON P.**
31-MAY
- JEREMY P.**
10-MAY
- ELIZABETH P.**
28-MAY
- NICOLE P.**
28-MAY
- LESLIE S.**
5-MAY
- MEGHAN S.**
27-MAY
- CHARLES S.**
3-MAY
- JAMES S.**
18-MAY
- JOSEPH T.**
23-MAY
- IRIS W.**
11-MAY
- NAJEE W.**
17-MAY
- JOHN W.**
1-MAY



CURRENTLY

LOOKING FOR POTENTIAL AFL PROVIDERS



AFL



ALTERNATIVE FAMILY LIVING

AFL (Alternative Family Living) Service:
A residential service provided in the primary residence of an AFL Provider (couple or single person) who receives reimbursement for the cost of care.

Become an AFL

As humans we need to feel loved, safe and valued. If you have room in your heart and home to provide these needs and you are interested in knowing more about being an AFL contact us to speak with our intake specialist.



IS THIS YOU?



WWW.COVENANTTOSERVE.COM

WHAT CAN CCMS DO FOR YOU?

TOGETHER WE CAN DO GREAT THINGS!

Covenant commits to a partnership with YOU and the community, to assist with making your dreams come true and advocating in all areas of your life-side by side!

How Covenant plans to accomplish these Goals:

1. RELATIONSHIPS! RELATIONSHIPS! RELATIONSHIPS!
2. By living out the Covenant's philosophy: to help them through the life stage processes, so their life is truly fulfilled.



"Our VISION

To serve, inspire, and unite our community to become a sanctuary by using our gifts to create healing, restoration, and harmony.

Our MISSION

We will covenant to serve our community by dedicating ourselves to educating, advocating, and partnering through faith, love, and hope.

Our PURPOSE

We will faithfully honor one another's gifts by serving each other in a spirit of humility and honor.

How Covenant is equipped to do that:

1. Covenant provide services through NC Medicaid innovations waiver program: Community Navigator, B-3 Community Guide, Community living and Supports, Community Networking, Respite, and Supported Employment, Residential Supports, Community Transition, Crisis services, Individual goods and services, self direction training, Specialized Consultative Services (Occupational Therapy, Physical Therapy, Behavioral support, Speech Therapy and a Registered Nurse).
2. Covenant has qualified professionals based on character and accountability.
3. Have had a high percentage of appeals being overturned where individuals received the needed equipment and services reinstated

How we can serve you:

- Advocate at school IEP meetings, and appeals procedures
- Help prepare and advocate at annual Individual Support plans for Medicaid services, as well as SIS and Psychological evaluations.
- Links to legal services, and community Parent advocates
- Find local funding for utility and housing payments, furniture, or medical supplies, repair bills, or transportation, job assistance, and school placement.
- Assist with filing of Guardianship, power of attorney, and estate planning (wills, trust, insurance)
- Locating a suitable provider for services, finding a Day Program to attend for when your child is out of school
- Obtain needed medical professionals for Medical, Dental, Psychological, or Psychiatric care
- Identify volunteer opportunities, and classes in the community
- Provide needed Occupational therapy for therapeutic needs to address fine motor or sensory needs or assessments for equipment for modifications purposes
- Provide needed recreational Therapy to address Communication, socialization, behavioral, independent living, personal Care needs through play therapy
- Assist with referrals for social security benefits, and obtaining Medicaid
- Getting food stamps, finding resources for food, clothing, and Christmas gifts

CHECK US OUT!



www.facebook.com/covenantcasemanagementservices

www.facebook.com/4riversconsignment



Covenantcasemanagementservices

4Riversoutdoor



www.Covenanttoserve.com

www.Nemiahprojectoflove.org



Email: ccms.info@covenantcasemanagementservices.com



Why choose CARF? CARF accreditation is a seal of approval announcing to persons served and their families that you provide services focused on their needs. It is a sign of assurance to third-party payors and governmental regulators that you have met internationally recognized standards, and it is a tool for quality improvement within your organization.

The value of accreditation is more than a certificate hanging on the wall. It is evidence that your organization strives to improve efficiency, fiscal health, and service delivery—creating a foundation for consumer satisfaction. Organizations that have participated in an accreditation survey demonstrate:

1. A higher degree of internal quality.
2. Greater involvement of persons served in their services.
3. Increased cohesion among staff members at all levels within the organization.
4. Enhanced status of the surveyed services within the community.

For more info on CARF please visit WWW.CARF.ORG