



# **COVENANT CASE MANAGEMENT SERVICES**

**"LIVING THE PROMISE"**

**SEPTEMBER 2021**

## MESSAGE FROM THE OWNER.

WRITTEN BY BRANDI JORDAN

Thank you for being a part of Covenant Case Management Services. We know that each individual has a unique and personal story, and we feel so privileged being a part of yours. Your stories inspire us as a company to continue to grow and develop new tools to better serve you. A consistent theme among many of our families when first arriving to Covenant is that they have previously felt alone and chose Covenant for help. Our desire is to never have anyone feel alone, but to be apart of a bigger family where you all feel appreciated. We want to be a consistent source of encouragement while providing you valuable resources that bring new life into your home and the individual we are serving. We are always establishing additional services and programs to better support you.

One of our new programs is the Dare To Dream program. We believe it breathes fresh air into the fading embers of smoldering dreams of those that we serve. It allows an individual to learn economical independence by working for a business of their preference or to allow them to dream big by designing a business of their own with one of our business coaches. We don't want to hold back those that we serve but instead Dare them To Dream of all that they can be while supporting them as they do so. Once again Thank you for the opportunity to serve you all.



# Clinical Corner

JEFF PHILLIPS

As the summer draws to an end and the new school year begins, after-school and evening activities will begin to flourish. The registration costs for most programs offered in the community can be paid for through the NC Innovations Waiver using Community Networking – Classes/Conferences.

Community Networking – Classes/Conferences provide funding for individualized day activities that support the waiver beneficiary's definition of a meaningful day in an integrated community setting, with persons who are not disabled. Community Networking – Classes/Conferences provide the beneficiary access to funds for activities that will increase or maintain their capacity for independence and develop social roles valued by non-disabled members of the community.

Community Networking – Classes/Conferences is provided separate and apart from the beneficiary's primary private residence, other residential living arrangement, and/or the home of a service provider.

Funding will not cover activities in licensed facilities and are intended to offer the beneficiary the opportunity to develop meaningful community relationships with non-disabled individuals. HOWEVER, during this pandemic, the Appendix K amendments has allowed the use of this funding in non-conventional settings. Please review proposed settings with your ISP team.

Community Networking – Classes/Conferences will cover:

1. Expenses for participation in adult education (College, Vocational Studies, and other educational opportunities).
2. Registration fees for community-based classes for the development of hobbies or leisure/cultural interests or classes that teach community-based time management skills.
3. Participation fees in formal/informal associations and/or community groups.
4. Training and education costs in self-determination and self-advocacy.
5. Inclusion in a broad range of community settings that allow the beneficiary to make community connections.
6. For children, day care/after school summer program expenses that serve typically developing children and are not funded by Day Supports.
7. Payment for attendance at classes and conferences.
8. Payment for memberships can be covered when the beneficiary participates in an integrated class; and/or
9. Transportation, when the activity does not include staffing support and the destination of the transportation is an integrated community setting or a self-advocacy activity. Payments for transportation are an established per trip charge or mileage.



# Clinical Corner

CONTINUED

## Exclusions:

This does not cover the cost of hotels, meals, materials, or transportation while attending conferences.

This service does not cover costs for activities that would normally be a component of a beneficiary's home/residential life or services.

This service does not pay day care fees or fees for other childcare related activities. For a beneficiary who is eligible for educational services under the Individuals With Disability Educational Act, Community Networking – Classes/Conferences does not cover costs of transportation to/from school settings. (Transportation to/from beneficiary's home or any community location where the beneficiary may be receiving services before/after school is covered for this service.)

This service does not pay for overnight programs of any kind.

Class expenses that offer one-to-one instruction are not covered.

Class expenses that are in a nonintegrated community setting are not covered.

Covenant's Photo & Video Consent Policy and Release Form

## Photo, Video, and Audio Policy:

Photographing and audio taping or videotaping of consumer for any purpose or audience requires additional written consent from the legal responsible person (other than CCMS's Memorandum of Understanding). Additionally, CCMS's Photo and Video Release Form should be secured for any material that will be displayed in or on Covenant Case Management Services' paper or electronic media (newsletter or website). Covenant guarantees that confidentiality will be used with all printed and/or photographed material from individuals and/or families when no signed "Release" exists.

Submitted by Jeff Phillips, MBA, QP  
Clinical Director with CCMS

## Photograph & Video Release Form

I hereby grant permission to the rights of my image, likeness and sound of my voice as recorded on audio or video tape without payment or any other consideration. I understand that my image may be edited, copied, exhibited, published or distributed and waive the right to inspect or approve the finished product wherein my likeness appears. Additionally, I waive any right to royalties or other compensation arising or related to the use of my image or recording. I also understand that this material may be used in diverse educational settings within an unrestricted geographic area.

Photographic, audio or video recordings may be used for the following purposes:

- Conference presentations
- Educational presentations or courses
- Informational and marketing presentations
- On-line educational courses or informational presentations
- Educational videos

By signing this release I understand this permission signifies that photographic or video recordings of me may be electronically displayed via the Internet or in the public educational setting.

I will be consulted about the use of the photographs or video recording for any purpose other than those listed above.

There is no time limit on the validity of this release nor is there any geographic limitation on where these materials may be distributed.

This release applies to photographic, audio or video recordings collected as part of the sessions listed on this document only.

By signing this form I acknowledge that I have completely read and fully understand the above release and agree to be bound thereby. I hereby release any and all claims against any person or organization utilizing this material for educational purposes.

The procedure for how I may revoke this release, as well as the exceptions to my right to revoke, are explained in Covenant Case Management Services, LLC.'s Notice of Privacy Practices, a copy of which has been provided to me. If not revoked earlier, this authorization expires automatically upon \_\_\_\_\_ (Date or one year from the date the release is signed, whichever is earlier.)

Individual's Full Name: \_\_\_\_\_

Individual's Address/P.O. Box: \_\_\_\_\_

City: \_\_\_\_\_ Prov/Postal Code/Zip Code: \_\_\_\_\_

Phone: \_\_\_\_\_ Fax: \_\_\_\_\_

Email Address: \_\_\_\_\_

Individual's Signature: \_\_\_\_\_ Date: \_\_\_\_\_

If this release is obtained from a presenter under the age of 19, then the signature of that presenter's parent or legal guardian is also required.

Parent/Guardian's Signature: \_\_\_\_\_ Date: \_\_\_\_\_

FREE TO THE PUBLIC

# CHANGING LIVES AFTER 5



*Hosted by Nehemiah Project: Covenant of Love*

*Special Guest Presentation:*

*Bo Almond*

*Director For Stanly County Veterans  
Services*

**SEPTEMBER 28, 2021 FROM 6-7PM**

**4 RIVERS: LOCATED AT 124 W MAIN ST, ALBEMARLE**



**Refreshments Sponsored by  
Emma Moore with Thrivent**



**THRIVENT  
FINANCIAL®**

**GET INFORMATION ABOUT GREAT RESOURCES AND PROGRAMS IN  
OUR COUNTY, FROM BUDGETING TO HEALTH, YOU'LL LEARN  
SOMETHING NEW IN EVERY CLASS.**

**CONFIRM YOUR ATTENDANCE TODAY! CALL (704) 986-2403**

# Welcome To the Team...



**DANA**  
*Bintz*

Hello, my name is Dana Bintz and I am one of the QP's and also the AFL-Lead for Covenant. After being rejected by Julliard, Harvard and Yale, I earned my bachelor's degree in Social Work from the University of Iowa. I have been employed in Iowa, Hell's Kitchen NYC, Southern California and North Carolina, working as a live-in group home manager for 5 years, a supervisor in a day program for adults with I/DD and behavioral challenges for 3 years and also a case manager for 17 years. My wife of over 20 years and I have two wonderful daughters, and my family is the joy of my life. I had one sibling, and she was born with Prader-Willie Syndrome. I also worked at the national PWS Association conference for 7 years as the Participants Program Director. I desperately miss playing and coaching rugby, but settle for watching a match here and there. My favorite Scripture verses are 1 Samuel 16:1-7 with emphasis on 7, "But the Lord said to Samuel, "Do not look on his appearance or on the height of his stature, because I have rejected him; for the Lord does not see as mortals see; they look on the outward appearance, but the Lord looks on the heart."

# Welcome To the Team...



## PRECIOUS Hoover

Precious Hoover, BSN, RN has worked in healthcare for 16 years. Her healthcare journey began with earning a Certificate in Medical Assisting in 2005 from Georgia Medical Institute in Atlanta, GA. After working for Novant Health as a Certified Medical Assistant, she earned a certificate as a Certified Nursing Assistant (CNA) from Central Piedmont Community College in 2014. She continued her education by earning her Associates Degree in Nursing from ECPI University in 2019 and has most recently earned her Bachelor's of Science Degree in Nursing in 2020. Throughout the time of receiving her education, she has gained experience on a personal as well as a professional level for various populations. She has worked with those ranging from children to the elderly that have intellectual as well as physical disabilities and disorders. She currently works as a staff Registered Nurse for a local hospital in NC. Precious is a wife and mother of four, residing in Charlotte, NC. Precious loves going to church at CIGAN, singing on the praise team, and traveling with her family. She lives to love and care for others and has learned that with faith in God, all things are possible.

# *Welcome To the Team...*



## **MICHELLE**

# *Phillippy*

Michelle Phillippy is a Speech-Language Pathologist with a special interest in assistive technology. Michelle received her Master of Science degree in Speech-Language Pathology from Appalachian State University and has a certification in Assistive Technology from the University of Illinois at Chicago. Michelle is the president of the North Carolina Augmentative Communication Association and has a background in public health. Michelle resides in Boone, NC with her husband and two dogs. She enjoys swimming, hiking, spoiling her dogs, and traveling with her husband. She is passionate about seeing her clients succeed and is thrilled to be able to be a part of their journey toward independence!

# Welcome To the Team..



## JUDITH

# Langford

Judith is an experienced and caring physical therapist, passionate about working with patients of all diagnoses, with a particular interest in children. After years of participating in athletics and studying psychology, a career in physical therapy seemed a perfect fit. She received her Masters of Science in Physical Therapy from the University of Miami in 1997 and her Doctor of Physical Therapy from A.T. Still University in 2014. After graduation, Judith worked at UNC Hospitals, rotating through different specialty areas, to gain experience working with patients, both young and old, with all different diagnoses. From there, Judith moved into the area of Outpatient Pediatrics where she has specialized for over 20 years. During her years in pediatrics, to hone her clinical knowledge and hands on skills, Judith pursued board certification in pediatrics, certification in neurodevelopmental treatment and certification in assistive technology. She constantly strives to gain skills and knowledge to bring to her care of her patients. Her passion for delivering quality care to patients with varied diagnoses throughout their lifespan has brought her full circle to return to work with adults in addition to children. Judith believes in treating each patient as an individual not a diagnosis. She takes time to assess the whole person, considering how they function in all areas of their lives. Her extensive clinical experience and her well-developed manual skills make her an excellent clinician to work with you and your loved ones.

*Welcome To the Team..*

**ELIZABETH**

**Brown**



Elizabeth graduated with her Bachelor's degree in Occupational Therapy from Thomas Jefferson University, Philadelphia PA in 1989. Although born in Georgia, Elizabeth grew up in NC from the age of three and calls North Carolina home. She currently resides in the Blue Ridge mountains, enjoying God's beauty and splendor daily. As an OT with over 30 years in the field, she enjoys assisting clients in maximizing their quality of life satisfaction and functional independence through meaningful occupations and activities. Elizabeth's vast experience working with individuals within many life stages and settings, uniquely prepares her to meet the challenges from a comprehensive viewpoint. Also, as a Mom of three adult sons, Elizabeth has a compassionate perspective on the challenges of being a caregiver, and is committed to be of service to all those who walk this path. She is a lifelong learner who truly seeks to be the change she wants to see in the world.

*Welcome To the Team..*



**KELSEY**

*Keenan*

**Kelsey Keenan is a licensed registered dietitian with her master's degree in food and nutrition from Appalachian State University of Boone, NC in 2018. Since graduating, Kelsey has worked at a nationally recognized, fully integrated academic medical center, providing direct nutrition care to patients with various conditions and disease states. Kelsey is passionate about using evidence based nutrition interventions to help improve the quality of life for her patients, their families and caregivers. Outside of work Kelsey enjoys cooking, eating, and spending time outdoors with her family.**

*Welcome To the Team..*

**RUHAMAH**

*Gaulkins*



**Ruhamah has been a registered dietitian since 2009. She completed her degrees at Western Carolina University which include a bachelor's degree in nutrition and dietetics, a dietetic internship, and a master's degree in health science with a concentration in nutrition. She has experience in foodservice, clinical, and community environments and has provided medical nutrition therapy to individual and group populations. Nutrition counseling is an integral part of living a healthy lifestyle and she is grateful to share her knowledge and expertise with the others. Ruhamah lives in Western North Carolina near the Smoky Mountains National Park and enjoys cooking, jewelry making, and spending time in nature.**

# *Welcome To the Team..*



## **ANDREA**

# *Demming*

**Hailing from Dallas, TX, Andrea Demming graduated from Texas State University with a Bachelor's in Recreation Administration with emphasis in Therapeutic Recreation. Since obtaining her degree, Andrea has worked for over 8 years alongside individuals with varying physical and intellectual disabilities, specializing in persons with Traumatic Brain Injury and**

**Stroke. When it comes to the individuals she treats, Andrea's philosophy is simple: Get you back to doing the things you enjoy. In her spare time, Andrea enjoys raising her two daughters with her husband, reading, learning about and foraging for native plants, and creating art and music.**

# *Welcome To the Team..*

## **MAGGIE**

# *Farrington*



Maggie has been part of the community based system of care for those with mental health and intellectual/developmental disability needs in NC since 1999. She graduated from Appalachian State University with a bachelors in psychology, from Gordon Conwell Theological Seminary in Charlotte with a masters in counseling and has been a Licensed Clinical Mental Health Counselor since 2003. She spent 9 years serving in a variety of roles at the LME/MCO Vaya Health and since 2019 has been in private practice, providing Medicaid funded Specialized Consultative Services to caregivers of individuals with co-occurring intellectual/developmental disabilities. She is a Certified Clinician through the NADD, an association for the dually diagnosed and has a passion for whole person care especially for those with both I/DD and mental health co-occurring needs. She provides business coaching and consultation for organizations and programs around clinically meeting co-occurring needs, clinical and program development and sustainability in publicly funded systems of care, and whole person care models.

# *Welcome To the Team..*



## **HANNAH** *Boone*

**Hannah Boone, Dietician**

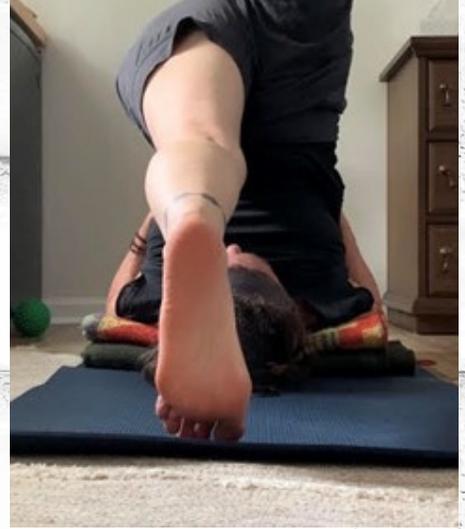
**Hannah obtained both her Bachelor of Science and Master of Science in Nutrition from Appalachian State University.**

**She is a Registered Dietitian at Johnson City Medical Center and covers the Trauma ICU, COVID ICU, COVID IMCU, and IMCU units and care for a wide variety of patients, including the IDD population. I am newly employed with Covenant Case Management Services and so excited for this opportunity. She looks forward to helping individuals with disabilities by developing individualized nutrition interventions focused on improving their health and quality of life.**

*Welcome To the Team..*

**BOBBIE**

*Edwards*



**Bobbie Edwards is a BCBA (Board Certified Behavior Analyst) with over 20 years experience serving individuals with Special Needs, their families, and the multi-disciplinary teams who provide support services. Her clinical passions relate to establishing and strengthening communication and social skills as well as developing play and leisure skills. She considers a clinical strength of hers to be maladaptive behavior reduction along with establishing functional behavior replacements...and she's somewhat of an obsessive geek about how to quantify 'all of it'. She's also a yogi and an artist...and super excited about encountering the energy present in the Mountain ranges of North Carolina.**

# Nehemiah Project News

Nehemiah Project Covenant of love is excited to begin their fleet of vans. These vans will be used to transport seniors to their medical appointments, as well as assist with various other needs in the community



# Ribbon Cutting Ceremony

## E. E. WADDELL RAISED GARDEN BEDS

Join The Nehemiah Project and The E.E Waddell Center for the ribbon cutting of the raised garden beds.

September 16, 2021

1:30PM

621 Wall St.

Albemarle NC, 28001



This project is an effort to bring the community together for the purpose of planting seeds that will bear fruits of restoration and healing.



*Special Thanks to our sponsors...*



# AFL PROVIDERS

CURRENTLY LOOKING FOR POTENTIAL  
AFL FAMILIES



## AFL

### ALTERNATIVE FAMILY LIVING

**AFL (Alternative Family Living) Service:**  
A residential service provided in the primary residence of an AFL Provider (couple or single person) who receives reimbursement for the cost of care.

### Become an AFL

*As humans we need to feel loved, safe and valued. If you have room in your heart and home to provide these needs and you are interested in knowing more about being an AFL contact us to speak with our intake specialist.*



IS THIS YOU?



# Happy Birthday!

**Kasey N.**

**4-Sep**

**Janit B.**

**4-Sep**

**Mitchery A.**

**5-Sep**

**Harry Sisco**

**5-Sep**

**Benjamin F.**

**7-Sep**

**Joshua B.**

**10-Sep**

**Christina L.**

**12-Sep**

**Jamal S.**

**13-Sep**

**Shae M.**

**14-Sep**

**Natalie B.**

**15-Sep**

**Gabriel M.**

**17-Sep**

**Jonah B.**

**17-Sep**

**Erin Polly**

**17-Sep**

**Michael M.**

**21-Sep**

**Jessica Y.**

**23-Sep**

**Jamie Y.**

**23-Sep**

**Frederick S.**

**24-Sep**

**John M.**

**28-Sep**

**Michael T.**

**29-Sep**

**Summer G.**

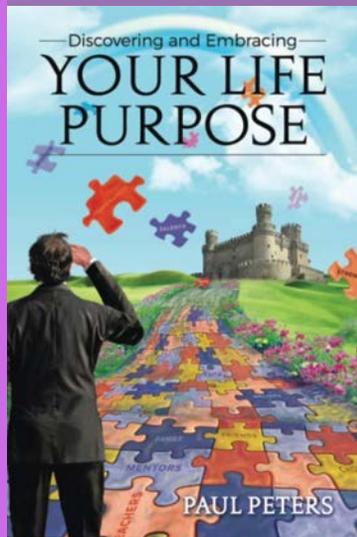
**30-Sep**



# AVAILABLE NOW

## Paul Peters

AUTHOR. BUSINESS OWNER. MENTOR. MOTIVATOR



*Speaking Topic: How to discover your purpose.*



*Paul graduated from University of Illinois, and attended Southern Evangelical Seminary. Paul served in the Army Reserves and National Guard. Paul is the owner of Covenant Case Management Services and Nehemiah Project of love. Paul serves individuals with disabilities, veterans, senior citizens, those struggling with addiction, and at risk youth/adults. Paul's passions are reading, serving others, traveling, and living each day to the fullest*



*Paul Peters, Author*

Although finding one's purpose is not necessarily easy it is worth the search as once you find your purpose you find fulfillment, joy, love, and a sense of meaning

PAUL PETERS

*For Interest in Speaking Engagements Contact Paul Peters (704) 249-7418*

# AVAILABLE FOR PURCHASE ON AMAZON AND XLIBRIS.COM

# WHAT CAN CCMS DO FOR YOU?

## TOGETHER WE CAN DO GREAT THINGS!

Covenant commits to a partnership with YOU and the community, to assist with making your dreams come true and advocating in all areas of your life-side by side!

### How Covenant plans to accomplish these Goals:

1. RELATIONSHIPS! RELATIONSHIPS! RELATIONSHIPS!
2. By living out the Covenant's philosophy: to help them through the life stage processes, so their life is truly fulfilled.



### **"Our VISION**

*To serve, inspire, and unite our community to become a sanctuary by using our gifts to create healing, restoration, and harmony.*

### **Our MISSION**

*We will covenant to serve our community by dedicating ourselves to educating, advocating, and partnering through faith, love, and hope.*

### **Our PURPOSE**

*We will faithfully honor one another's gifts by serving each other in a spirit of humility and honor.*

### How Covenant is equipped to do that:

1. Covenant provide services through NC Medicaid innovations waiver program: Community Navigator, B-3 Community Guide, Community living and Supports, Community Networking, Respite, and Supported Employment, Residential Supports, Community Transition, Crisis services, Individual goods and services, self direction training, Specialized Consultative Services (Occupational Therapy, Physical Therapy, Behavioral support, Speech Therapy and a Registered Nurse).
2. Covenant has qualified professionals based on character and accountability.
3. Have had a high percentage of appeals being overturned where individuals received the needed equipment and services reinstated

### How we can serve you:

- Advocate at school IEP meetings, and appeals procedures
- Help prepare and advocate at annual Individual Support plans for Medicaid services, as well as SIS and Psychological evaluations.
- Links to legal services, and community Parent advocates
- Find local funding for utility and housing payments, furniture, or medical supplies, repair bills, or transportation, job assistance, and school placement.
- Assist with filing of Guardianship, power of attorney, and estate planning (wills, trust, insurance)
- Locating a suitable provider for services, finding a Day Program to attend for when your child is out of school
- Obtain needed medical professionals for Medical, Dental, Psychological, or Psychiatric care
- Identify volunteer opportunities, and classes in the community
- Provide needed Occupational therapy for therapeutic needs to address fine motor or sensory needs or assessments for equipment for modifications purposes
- Provide needed recreational Therapy to address Communication, socialization, behavioral, independent living, personal Care needs through play therapy
- Assist with referrals for social security benefits, and obtaining Medicaid
- Getting food stamps, finding resources for food, clothing, and Christmas gifts

# CHECK US OUT!



[www.facebook.com/covenantcasemanagementservices](http://www.facebook.com/covenantcasemanagementservices)

[www.facebook.com/4riversconsignment](http://www.facebook.com/4riversconsignment)



Covenantcasemanagementservices

4Riversoutdoor



[www.Covenanttoserve.com](http://www.Covenanttoserve.com)

[www.Nemiahprojectoflove.org](http://www.Nemiahprojectoflove.org)



Email: [ccms.info@covenantcasemanagementservices.com](mailto:ccms.info@covenantcasemanagementservices.com)



Why choose CARF? CARF accreditation is a seal of approval announcing to persons served and their families that you provide services focused on their needs. It is a sign of assurance to third-party payors and governmental regulators that you have met internationally recognized standards, and it is a tool for quality improvement within your organization.

The value of accreditation is more than a certificate hanging on the wall. It is evidence that your organization strives to improve efficiency, fiscal health, and service delivery—creating a foundation for consumer satisfaction. Organizations that have participated in an accreditation survey demonstrate:

1. A higher degree of internal quality.
2. Greater involvement of persons served in their services.
3. Increased cohesion among staff members at all levels within the organization.
4. Enhanced status of the surveyed services within the community.

For more info on CARF please visit [WWW.CARF.ORG](http://WWW.CARF.ORG)