

JUNE 2022

COVENANT CASE MANAGEMENT SERVICES

"LIVING THE PROMISE"



01

June

MESSAGE FROM THE OWNERS-PAUL PETERS & BRANDI JORDAN

We are so excited to celebrate a new month with you. It's crazy how fast this year is going by. They say time flies when you're having fun. At Covenant we are all about having fun and celebrating life and the many blessing we all have. The biggest blessing is all of you being a part of our Covenant

family. We strive to provide the best possible services to you and to try and exceed your expectations. We do that, by first listening to what it is you need and secondly, to act on what you tell us you need. I have tried very hard to create a culture of service, love, and acceptance within

the company so that people can grow and serve one another. We also know we are only here because of the calling on our lives to serve you and your children. We do not take that lightly and

are humbled that you have chosen us to provide those services to you all. We set a goal of excellence not perfection. In order for us to achieve that goal we look to you to help us know how we can best serve you so that we would be faithful stewards of your trust. As I reflect on where we are as a company today and remember the beginnings, I am amazed at how much we have grown.

Our growth and success are an outworking of our commitment to love and serve each one of you in the way you need us to. I recognize that each of us is different in our own ways, but we all need a lot of the same things: To be treated kindly, respected, appreciated and to be loved. When I see so many of our folks celebrating, laughing, enjoying their lives, their jobs, and one another I see we are accomplishing those things. I hope you will take some time to check out our website, Facebook pages, and other resources used to share the good work. We are committed to help each person we serve to have the best life and to pour into each one of them the things that will help them to grow and be the best version of themselves. I would like to take a moment and share some things

with you from my mentoring sessions that hopefully will be helpful to you all. To quote Tony Robbins "Quality questions create a quality life". I would encourage each of you to ask yourselves some of these questions first in the morning to help prepare you for the day, and secondly those in the evening to reflect on the day you had. I would also encourage you to set "a perfect day intention" which is a statement of what you envision your perfect day to look like. I do this because if I set my mind on what I intend to do it is a more likely to happen.

Here are some of the morning power questions:

What am I happy about in my life now?

What am I excited about in my life now?

What am I proud about in my life now?

What am I grateful about in my life right now?

What am I enjoying most in my life right now?

What am I committed to in my life now?

Who do I love? Who loves me?

Here are some of the evening power questions:

What have I given today?

What did I learn today?

How has today added to the quality of my life?

This is the month that many will celebrate the heroes in their lives. Father's Day is a day to show tribute to the men for all that they do to create great childhood that many children have. A Father teaches a child to reach milestones and often times the biggest reward is when they chair child reach a goal and smile. I want to wish all of our Father's a very Happy Father's Day. Thank you for your relentless love, hard work and sacrifices. Here at Covenant Case Management Services, we have staff that often resembles the character of a parent. We have some amazing DSPs that give their very best to serve our individuals. They have the opportunities to see the potential of an individual and they go above and beyond to help them reach their goals. Much like Mother and Fathers they are true heroes where our children are concerned. Direct Support Staff are the true heart and soul for supports for our individuals. One day is just not enough to give the recognition these heroes deserve throughout the year. We have a new resource to help say "THANKS" and raise awareness about the role that DSPs play in your family and our company. Please share your story of why your DSP is so amazing and the difference they have made in your family. We can't wait to celebrate your DSPs with you.

MESSAGE FROM THE OWNERS-PAUL PETERS & BRANDI JORDAN

Clinical Corner



Covenant Case Management Services is working to become a Care Management Agency!

Covenant Case Management Services is working to become a Care Management Agency (CMA) serving to help build an integrated, person-centered care and support service throughout North Carolina. Since 2005, our Founder and Executive Director Paul Peters has shared that Care Management is the “Heart” of our small beginnings. Committed to ensuring Whole-Person care of individuals and families with IDD, BH, and TBI’s is at the core of our efforts to meet the extensive needs for improved coordination of care and support. Beginning in August 2022, thousands of people with IDD, including people on the waiting list, will have the opportunity to choose a care management agency of their choice to help navigate the system and get connected to needed resources. This is a vital service, currently missing in the system, that will improve health and enhance quality of life.

CMAs will employ highly trained Care Managers that individuals can choose to provide care management. Exceptional Care Management is the key for integrated care, fostering coordination and collaboration among care team members across disciplines and settings. Ensuring care managers are in the communities of individuals/families, this will drive better health and quality of life outcomes. To offer whole person care requires a multidisciplinary care team facilitated by a dedicated Care Manager that will help to improve individuals’ health and well-being by enhancing coordination of care and helping individuals and families/caregivers more effectively manage health conditions. Another key component to Care Management is the coordination and connections to address social determinants of health. Care Managers will play a critical role in working with individuals and families to provide equal opportunities and access to all. The NC Department of Health and Human Services will launch the Tailored Care Program on December 2, 2022. Be on the lookout for updates and more information on our progress.

**YOU
ROCK!**

ASAP Superstars



Kimberly
TYRRELL



Kamahari
GULLATE

Thank **YOU** for all of your hard work!

You always go above and beyond for the people you support.

WELCOME TO THE TEAM



Jasmine has obtained her MS in Applied Behavioral Analysis from Capella University, she is Register as Behavior Technician and has worked in the Human Service field for over 14 years. She has labor in the Mental Health field for 13 years and 10 years for substance use. Jasmine begins working at the Bethesda Center for the Homeless as a Monitor, Case Manager Assistant and left as a Resource Specialist Coordinator. Jasmine became certified as a Peer Support Specialist in 2014, 2020 conduct training as Peer Support within the Criminal Justice System Certificate and 2022 Supervising NC Certified Peer Support Specialists. She has her Bachelor's in Human Service from Gardner-Webb. In addition, from Forsyth Tech obtained her Associate of Arts in Human Service and Substance Abuse Counseling Certificate. Jasmine has a passion to help others and wants to continue to grow in helping consumers become self-sufficient, promote wellness and recovery and make a difference in their lives.

Jasmine Robinson
Qualified Professional, MS, RBT, CPSS

WELCOME TO THE TEAM



Elijah Dixon studied at Youngstown State University and continued his journey by graduating from Canterbury University earning a Bachelor Degree of Science in Counseling in 2012. I'm also a Certified Life Coach.

I have over 15 years of experience working with adults, children, and adolescents with Intellectual Developmental Disabilities In Mentoring and Teaching Daily Life Skills, Advocating for Employment and On the Job Training, Networking with Businesses to Secure Employment and Maintain Employment and Internships. I am also an Author. The Title of My Book is Called Wrestling In The Spirit. I have 10 years of experience working in Public Relations and Advocating for Homeless Veterans and the Youth in our Community. My passion is to serve those in need, giving

people in the community and society options to live a better life in a positive, safe, healthy and productive way. Working as a Motivational Speaker for the past 6 years gives me joy Life to inspire and encourage and motivate others as well as being a Licensed and Ordained Spiritual advisor for the past 15 years. I enjoy traveling , spending time with my family. watching movies, and football. I also enjoy working out , taking a walk and eating healthy. Being active in my church gives me peace.

Proverbs 3:1-8

WELCOME TO THE TEAM



Tony Peek, BSW, is an entrepreneur, social worker, and motivational speaker. Tony was originally born in Torrance, California and moved to Charlotte during middle school. Tony attended West Charlotte High School, where he excelled at sports and was highlighted as a promising student-athlete. However, traumatic experiences as a teenager interrupted his progression to college and sent him down a destructive path that he would later come to regret. After a series of bad decisions, Tony served time in state prisons. It was there that he decided that once he was released, he would turn his life around and receive a college education. Tony was not only successful in receiving an Associate of Arts and an Associate of Applied Science degree from Stanly Community College, but he went on to receive a Bachelor of Social Work degree from UNC Charlotte. Despite his success, he continues to overcome hardship and adversity. He has dedicated his life to serving God, his family and community. Tony and his wife have four children and welcomed their first grandchild in 2021.

WELCOME TO THE TEAM



David Richardson "I have spent my career in the human services industry.

Starting out as a direct care staff in college, I fell in love with the individuals and working in this field to try and enhance the lives of our population to the best of my ability. I have experience working on both the private and county side of operations and I am happy to bring my experience to Covenant and help bring us to the next level. I have been a project manager before and helped supervised both direct care staff and QPs. I am looking forward to meeting everyone and working to the best of my ability to help out all of our individuals. Beyond work, I love learning new things and right now I am really into crypto and NFTs and learning about the metaverse."

WELCOME TO THE TEAM



Melissa Duncan studied Sociology at MSU and is currently pursuing an MA in Human Services with concentration in Organizational Leadership through Capella University. Melissa has worked with people who have

disabilities for 21 years and prides herself in making IMPACT every day.

Melissa began her career working as a DSP while having a disability herself and decided to take her own hardships as strengths to give unto others. Melissa has served individuals in all capacities from group homes management, to QP, and has hopes to move into management. Melissa thrives through the individuals and families served and loves community outreach! She spends her free time being a wife, and a mom to a 9 year old boy and 6 year old girl.

WELCOME TO THE TEAM



Mike Owens: I have the honor and privilege of being the Regional Director of eastern North Carolina. I have over 25 years of experience working in the field of Mental Health/Developmental Disabilities/Substance Abuse Services. I have a BA degree in Psychology from Barton College and an MA degree in Human Services from Liberty University. In my spare time, I enjoy being in the woods with my family on hiking trails, traveling to the beach and the mountains.

WELCOME TO THE TEAM



My name is Renita Myers and my work experience includes, Community Health worker certified, VR, supportive employment, Certified Supervisor over CPSS peers, certified peer support specialist, IDD, AFL, QA/QI, medical billing (claims) housing specialist, resources liaison, ombudsman for the military, and a housing specialist. My current job title with Covenant Case Management Services is a QP on the Community Integration team.

My passion is bringing healing to individuals who have been through a traumatic stressful experience. I have always helped my, peers, clients and families to find healthy perceptions of themselves and strengthen their relationships so they can know themselves as peaceful complete, whole.

My education background includes a BA in Sociology with a minor in Criminal Justice and a M.A. in Guidance and Counseling.

In my free time I ride horses, bake, cook and search the website for places to explore new food adventures. I am also a servant leader at my church where I am a active leader with our kitchen and vision team ministry.

Philosophy statement: "Be the change"

Marco and Leslie's love story

Dear Reader, we want to take you on the journey of love and marriage. Let's start by telling you my side of the Story. My name is Leslie Salazar. One night when I was 15 years old I sat down at my computer and started to write a letter to God. How I wanted my Husband to look like, and what I wanted him to do, and what I wanted my husband to say to me.me-which was I will accept you for who you are, you won't have to change anything . I

decided to do a 50 day fast, without me realizing my husband Marco, was in Costa Rica fasting the same amount of time. We both started receiving words of prophecy from friends and Christian leaders that we were

going to meet one other . Marco went to a friend's house and told her about all the word he received at a church conference, and she screamed and said I know who you were talking about, and his friend knew where

my grandmother lived. On 16 March 2005, which was a Wednesday, they all decided to go to my grandmother's house and make a phone call. He called and talked to both of my parents and then he talked to me. The first words he said were hey I am Marco Berrocal and I will accept you for who you are, you won't have to change anything (this really got my attention) and I knew internally and spiritually that he was my husband. We talked for four weeks. April 22, 2005, me and my mother decided to get on a plane, and even God surprised me, giving me and my mother first class seats. When we got to Costa Rica airport he gave me red roses and an engagement ring. I stayed in Costa Rica six and half months and we got married May 21, 2005, it has been a journey of learning to grow, but has been a blessing for both of us . We hope our story helps you to understand that if you put God in all you do, or any plans you have he might change things around for the good.



**CCMS DREAM CENTER
FAMILIES & FRIENDS**

**SAVE THE DATE
LUAU PARTY &
AWARDS**

Please save the date of 7/30/22 on your calendar. The CCMS Dream Centers 1st annual summer luau awards party! Your loved one will be honored and presented with individualized awards, along with other special surprises!

BBQ Meal provided

Swimming optional.

Raffle information to come!

**"OHANA MEANS FAMILY. FAMILY MEANS
NOBODY GETS LEFT BEHIND OR
FORGOTTEN" -LILO AND STITCH**





Nehemiah Care Closet Ribbon Cutting





We're Currently looking for...

People that want to be a part of our committees:



**Social/ Housing/Transportation,
Employment/Education.**

We are looking for individuals we support, as well as parents/or guardians, and community partners.

For more info: ccms.info@covenantcasemanagementservice.com

JOIN OUR TEAM

WE ARE HIRING

OUR COMPANY IS LOOKING
TO HIRE MOTIVATED
MEMBERS TO JOIN OUR
GROWING TEAM

- PAY COMMENSURATE WITH EXPERIENCE
- FULL TIME OR PART TIME
- FLEXIBLE HOURS
- EMPLOYEE VISION, DENTAL, RETIREMENT, AND LIFE INSURANCE BENEFITS
- GROWTH OPPORTUNITIES



 SCAN ME

VISIT THE QR CODE FOR ALL
OPEN POSITIONS



COVENANT CASE
MANAGEMENT
SERVICES



OUR MISSION

We will covenant to serve our community by dedicating ourselves to educating, advocating, and partnering through faith, love, and hope

OUR VISION

To serve, inspire, and unite our community to become a sanctuary by using our gifts to create healing, restoration, and harmony.

OUR PURPOSE

We will faithfully honor one another's gifts by serving each other in a spirit of humility and honor.

"Out of the thousands of companies I have worked with, Covenant is easily top 5%, if not the best, company I have seen in regards to morale, spirit, and passion"

-WILL PETTY



844-777-2267 (CCMS)



ccms.info@covenantcms.com



www.covenanttoserve.com

HAPPY BIRTHDAY!

Kristy B.	Salaheddine E.	HOWARD E.
6/1	6/12	6/21
Thang T.	Kathleen H.	BRANDON L.
6/2	6/13	6/21
Zen D.	Yuri W.	ANTONIO G.
6/2	6/13	6/21
Connie Y.	Tamia C.	TRINITY R.
6/2	6/14	6/23
Abdalrhman M.	April P.	KOURTNEY B.
6/3	6/14	6/23
Dalyric S.	Nicholas S.	MANSWINI B.
6/3	6/15	6/23
Ryan R.	Roy L.	MELANIE B.
6/3	6/15	6/24
Jonathan L.	Yassin A.	HUGH W.
6/5	6/16	6/24
Candace C.	Samuel W.	JESSICA M.
6/6	6/16	6/24
Horace G.	Bobby S.	CLLIFTON S.
6/8	6/17	6/24
Nathan T.	William F.	THAIMY P.
6/10	6/18	6/25
David R.	Kayla H.	DAVID L.
6/10	6/19	6/25
Damien M.	Eric M.	SHERRY C.
6/11	6/20	6/25
Nicholas R.	Tyler B.	DUSTIN A.
6/12	6/20	6/25
Tiara A.	Jessica F.	GRAHAM B.
6/12	6/21	6/30



AFL PROVIDERS

CURRENTLY LOOKING FOR POTENTIAL AFL FAMILIES



ALTERNATIVE FAMILY LIVING

AFL (Alternative Family Living) Service:
A residential service provided in the primary residence of an AFL Provider (couple or single person) who receives reimbursement for the cost of care.

Become an AFL

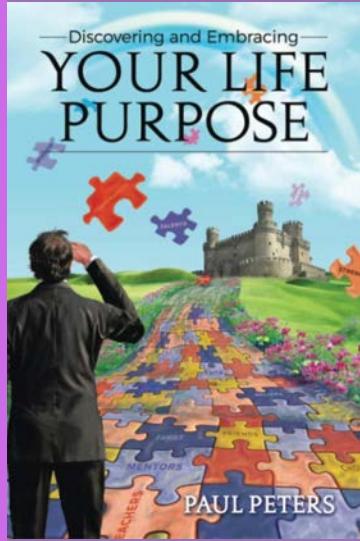
As humans we need to feel loved, safe and valued. If you have room in your heart and home to provide these needs and you are interested in knowing more about being an AFL contact us to speak with our intake specialist.



AVAILABLE now

Paul Peters

AUTHOR. BUSINESS OWNER. MENTOR. MOTIVATOR



Hardcover \$28.99

Paperback \$16.99



*Speaking Topic: How to discover
your purpose.*

Paul graduated from University of Illinois, and attended Southern Evangelical Seminary. Paul served in the Army Reserves and National Guard. Paul is the owner of Covenant Case Management Services and Nehemiah Project of love. Paul serves individuals with disabilities, veterans, senior citizens, those struggling with addiction, and at risk youth/adults. Paul's passions are reading, serving others, traveling, and living each day to the fullest



Paul Peters, Author

Although finding one's purpose is not necessarily easy it is worth the search as once you find your purpose you find fulfillment, joy, love, and a sense of meaning

PAUL PETERS

For Interest in Speaking Engagements Contact Paul Peters (704) 249-7418

**AVAILABLE FOR PURCHASE ON
AMAZON
AND XLIBRIS.COM**

WHAT CAN CCMS DO FOR YOU?

TOGETHER WE CAN DO GREAT THINGS!

Covenant commits to a partnership with YOU and the community, to assist with making your dreams come true and advocating in all areas of your life-side by side!

How Covenant plans to accomplish these Goals:

1. RELATIONSHIPS! RELATIONSHIPS!
RELATIONSHIPS!
2. By living out the Covenant's philosophy: to help them through the life stage processes, so their life is truly fulfilled.



"Our VISION

To serve, inspire, and unite our community to become a sanctuary by using our gifts to create healing, restoration, and harmony.

Our MISSION

We will covenant to serve our community by dedicating ourselves to educating, advocating, and partnering through faith, love, and hope.

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We will faithfully honor one another's gifts by serving each other in a spirit of humility and honor.

How Covenant is equipped to do that:

1. Covenant provide services through NC Medicaid innovations waiver program: Community Navigator, B-3 Community Guide, Community living and Supports, Community Networking, Respite, and Supported Employment, Residential Supports, Community Transition, Crisis services, Individual goods and services, self direction training, Specialized Consultative Services (Occupational Therapy, Physical Therapy, Behavioral support, Speech Therapy and a Registered Nurse).
2. Covenant has qualified professionals based on character and accountability.
3. Have had a high percentage of appeals being overturned where individuals received the needed equipment and services reinstated

How we can serve you:

- Advocate at school IEP meetings, and appeals procedures
- Help prepare and advocate at annual Individual Support plans for Medicaid services, as well as SIS and Psychological evaluations.
- Links to legal services, and community Parent advocates
- Find local funding for utility and housing payments, furniture, or medical supplies, repair bills, or transportation, job assistance, and school placement.
- Assist with filing of Guardianship, power of attorney, and estate planning (wills, trust, insurance)
- Locating a suitable provider for services, finding a Day Program to attend for when your child is out of school
- Obtain needed medical professionals for Medical, Dental, Psychological, or Psychiatric care
- Identify volunteer opportunities, and classes in the community
- Provide needed Occupational therapy for therapeutic needs to address fine motor or sensory needs or assessments for equipment for modifications purposes
- Provide needed recreational Therapy to address Communication, socialization, behavioral, independent living, personal Care needs through play therapy
- Assist with referrals for social security benefits, and obtaining Medicaid
- Getting food stamps, finding resources for food, clothing, and Christmas gifts

CHECK US OUT!



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4Riversoutdoor



www.Covenanttoserve.com

www.Nehemiahprojectoflove.org



Email: ccms.info@covenantcasemangementservices.com



Why choose CARF? CARF accreditation is a seal of approval announcing to persons served and their families that you provide services focused on their needs. It is a sign of assurance to third-party payors and governmental regulators that you have met internationally recognized standards, and it is a tool for quality improvement within your organization.

The value of accreditation is more than a certificate hanging on the wall. It is evidence that your organization strives to improve efficiency, fiscal health, and service delivery—creating a foundation for consumer satisfaction.

Organizations that have participated in an accreditation survey demonstrate:

1. A higher degree of internal quality.
2. Greater involvement of persons served in their services.
3. Increased cohesion among staff members at all levels within the organization.
4. Enhanced status of the surveyed services within the community.

For more info on CARF please visit WWW.CARF.ORG